



DERMATOLOGY & AESTHETICS
OF OKLAHOMA

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No-Show/Late Cancellation Policy for Cosmetic Appointments

When scheduling cosmetic procedures or treatments with us, please remember that our providers have reserved this time exclusively for you. A non-refundable deposit of ½ the cost of your procedure is required to hold your cosmetic appointment. This deposit is applied to the cost of your procedure or treatment.

We do not accept email or text messages for cancellations as there is no way to guarantee delivery of the message. Therefore, we'd like to ask you that if a change in your appointment must be made, please do so via a phone call during regular business hours. Please contact us at 405-803-8020 at least 48 hours prior to your scheduled appointment to avoid being charged the deposit for the procedure.

We realize life happens, but late cancellations hinder our ability to be available for other patients whom we also care for. We try to make every effort to remind our patients of their visits and currently offer reminders via text messages, email and voice notifications.

Clients who are not present for their appointment will be considered a no-show. If your appointment falls into a no-show status you will be charged ½ of the cost of your scheduled treatment for the day and may be required to pay in full in advance for any further treatments scheduled. No-shows and patients attempting to cancel within 48 hours of their appointment will not receive a deposit refund.

A continued history of no-shows or late cancellations may result in dismissal from Dermatology and Aesthetics of Oklahoma. Consultation visits that are repeatedly canceled will count towards the patient's no-show record and may result in refusal to schedule any future appointments. Thank you so very much for your understanding, courtesy, and loyalty!

Signature