



DERMATOLOGY & AESTHETICS
OF OKLAHOMA
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OF EDMOND

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NO-SHOW & CANCELLATION POLICY

We make every effort to provide you with an appointment that accommodates your schedule. Once an appointment is made, this time is reserved especially for you. If an appointment is cancelled without advance notice, it prevents another patient from having the opportunity to schedule/book that appointment time.

As a courtesy, we do offer email and text message reminders for your appointment.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule your appointment and accommodate patients who are waiting for an appointment. As a courtesy to our office as well as those patients who are waiting to schedule with our providers if you “no-show” for your dermatology appointment without a 24 business hours advance notice, you will be charged \$30 as a “no-show” fee. Surgical procedures must be cancelled with 48 business hours advance notice to avoid a \$90 “no-show” fee. Payment for these “no-show” fees must be paid as soon as possible and before we see you for your next visit. The “no-show” charge is not reimbursable by your insurance company. You will be directly billed for it.

As our waitlist increases, we need to accommodate patients as soon as possible. Should you continue to “no-show” for scheduled appointments, after your 3rd “no-show” appointment we will no longer continue to schedule you for future appointments.

We apologize for the inconvenience this may cause.

Thank you for your understanding.